

**REPORT OF REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
MOBILITY AND VEHICLES COMMITTEE**

**Wednesday, October 2, 2019 – 2:30 p.m.
Laguna Woods Village Community Center Board Room
24351 El Toro Road, Laguna Woods, CA 92637**

MEMBERS PRESENT: Ray Gros-Chair, Don Tibbets, Judith Troutman, Jon Pearlstone, John Frankel, Elsie Addington, John Dalis

ADVISORS: Vashti Williams

MEMBERS ABSENT: Andre Torng

OTHERS PRESENT: Diane Phelps, Bert Moldow, Jim Matson, Annette Sabol, Joan Milliman, Beth Perak

STAFF PRESENT: Chris Laugenour, Francisco Perez, Tiffany Rivas, Elizabeth Cortez, Siobhan Foster, Ellyce Rothrock, Becky Jackson

1. Call to Order

Chair Gros called the meeting to order at 2:32 p.m.

2. Acknowledgment of Media

Media present- meeting recorded for future reference.

3. Approval of the Agenda

The agenda was approved by consensus.

4. Approval of Meeting Report for August 7, 2019

The Regular Meeting Report of August 7, 2019 was approved by consensus.

5. Chair's Remarks

Chair Gros addressed to the audience that he is impressed with the report and stated that a lot of resident questions and concerns will be answered in the final recommendations. He also informed the audience that a special meeting will be held at the end of month.

6. Member Comments (Items Not on the Agenda)

Larry Irion: Discussed PAR software and that the software incorrectly confirms rides. Also suggested schedulers get educated on Laguna Woods routes.

Suellen Zima (823-D): Discussed PAR and asked the committee to have PAR vehicles enter cul-de-sacs in the evening.

David Kay: Asked the committee how long it will take to go over the report.

Shirley Niederkorn: Commented on her bus experience with a bus transfer and advised the audience to have a positive mindset while riding the buses.

7. Response to Member Comments

Director Troutman: Addressed Larry Irion and advised him of the bus schedules available at the front desk.

Francisco Perez: Addressed the issue of some cul-de-sacs not being accessible to LW transportation vehicles.

Director Troutman: Added that with the different vehicles in transportation some buses can fit in cul-de-sacs and some cannot.

Consent:

None

Reports:

8. Transportation & Maintenance Manager's Reports

Chris Laugenour highlighted that ridership decreased in August 2019. The decrease of PAR ridership could be due to the challenge with the telephone system. The telephone system is currently being looked into by IT department. In addition, Mr. Laugenour addressed to the audience that a special M & V meeting will be held on October 29, 2019. The purpose of this meeting is to present staff formal recommendations after reviewing recommendations from Fehr & Peers and receiving input from Committee members and residents.

Items for Discussion and Consideration:

9. Transportation Study Final Report - Fehr and Peers

Director Dalis: Thanked Jerimiah for the report.

Director Addington: Asked if commercial bus routes that travel through the neighborhood will be picking up residents on sidewalks.

Director Frankel: Spoke about his concern with cancelations and asked what the cost of cancelations is and if there should be a policy developed.

Director Pearlstone: Spoke about ridership satisfaction as it correlates to user understanding.

Director Tibbets: Asked how residents will be qualified for the new PAR system.

Ms. Williams: Spoke about the past LYFT program and Bus Buddy Program.

Suellen Zima: Spoke about evening bus transportation system.

Bert Moldow: Suggested to the committee a call back system might be a solution for cancelations. He also suggested that Aldi's shopping center to be a central transfer point.

David Kay: Spoke positively about the recommendations. He suggested a separate phone line for calls for request stops.

Jeanne Rudy: Thanked Jerimiah for the report. Spoke about her challenges with getting through to the transportation line. In addition, she spoke about her concern with not being eligible for PAR under the new guidelines.

Items for Future Agendas:

10. Bus Policy Updates – Use by Non-Profit Agencies

11. ADA Policy Review

Concluding Business:

12. Committee Member Comments

13. Special Meeting Date – Tuesday October 29, 2019

14. Date of Next Meeting – Wednesday December 4, 2019 1:30 PM

15. Adjournment

The meeting was adjourned at 4:12 p.m.



Ray Gros, Chair
GRF Mobility & Vehicles Committee